# **CURRICULUM VITAE**

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AFFILIATION: International College, Khon Kaen University, Thailand



## AREAS OF EXPERTISE

Sustainable Business | Circular Economy | Innovation Management | Business Model Transformation | User Experience (UX) Design

#### **EDUCATION**

- Ph.D. (Applied Economics)
   University of Antwerp, Belgium | 2017–2022
- M.B.A. (General Management Concentration)
   University of Central Arkansas, USA | 2008–2010
   Full Scholarship Recipient
- B.Econ. International Program (International Economics Major)
   Thammasat University, Thailand | 2002–2006

# ACADEMIC AND ADMINISTRATIVE POSITIONS

## **CURRENT POSITION**

Associate Professor of Business Administration
 Khon Kaen University, Thailand | 2024–Present

## PREVIOUS ACADEMIC APPOINTMENTS

- Assistant Professor of Business Administration
   International College, Khon Kaen University, Thailand | 2018–2023
- Lecturer

International College, Khon Kaen University, Thailand | 2012–2017

Teaching Areas: Business Statistics, Innovation Management, Product Development

# **ADMINISTRATIVE ROLES**

- Associate Dean for Strategy, Research, and International Affairs International College, Khon Kaen University, Thailand | 2022–2024
- Program Director, M.Sc. International Technology and Innovation Management International College, Khon Kaen University | 2022–2024
- Associate Dean for Academic Affairs and Research
   International College, Khon Kaen University, Thailand | 2018–2021

Assistant Dean for Academic Affairs and Quality Assurance
 International College, Khon Kaen University, Thailand | 2015–2017

#### **BOARD MEMBERSHIPS**

• University Board of Trustees

Payap University, Thailand | 2021-Present

Academic Council Board

Payap University, Thailand | 2021-Present

Advisory Editorial Board

Journal of Open Innovation: Technology, Market, and Complexity (Elsevier, Tier 1 in Economics) | 2023–Present

Policy Advisory Board

International College, Khon Kaen University, Thailand | 2022–2024

Faculty Board

International College, Khon Kaen University, Thailand | 2018–2024

#### COMMITTEE INVOLVEMENT

- Research Committee | Khon Kaen University, Thailand | 2018–2024
- Strategic Foresight Committee | Khon Kaen University, Thailand | 2023–2024
- International Relations Committee | Khon Kaen University, Thailand | 2022–2024
- Innovation and Enterprise Development Committee | Khon Kaen University, Thailand | 2020–2021
- Academic Affairs Committee | Khon Kaen University, Thailand | 2018–2021
- Faculty Senate | Khon Kaen University, Thailand | 2013–2015

## PROFESSIONAL EXPERIENCE

Investment/Financial Advisor

Bualuang Securities, Bangkok, Thailand | 2011–2012 Managed investment portfolios, analyzed corporate financial performance, and provided economic evaluations.

Senior Marketing Officer

Bualuang Securities, Bangkok, Thailand | 2006–2008 Managed investor's accounts

## HONORS AND AWARDS

• Diamond Medal Level Researcher Award

Khon Kaen University Research Administration Department | 2024

Gold Medal Level Researcher Award

Khon Kaen University Research Administration Department | 2023

Finalist for CTC Creative Business Award

Creative Talk Conference (CTC), AP (Thailand) Co. Ltd. | 2023

Certified Innovation Manager (CIM)

Ministry of Higher Education, Science, Research, and Innovation, Thailand | 2022

Silver Medal Level Researcher Award

Khon Kaen University Research Administration Department | 2022

#### • Excellence in Research Award

Khon Kaen University International College (KKUIC) | 2018

#### Second Best Award of Oral Presentation

4th Khon Kaen University National and International Conference | 2013

# PROFESSIONAL SERVICES

#### **REVIEWER FOR ACADEMIC JOURNALS**

- Journal of Open Innovation: Technology, Market and Complexity | 2024
- Food Research International | 2024
- International Journal of Food Science and Technology | 2023
- Sustainability | 2022
- British Food Journal | 2022
- Antioxidants | 2022
- Journal of Cleaner Production | 2021
- Kasetsart Journal of Social Sciences | 2021

# **CONSULTING**

#### Business and Innovation Consultant

Lady Sakultala Co. Ltd. | 2024

Conducted market research to spin off circular material innovations from mango waste in food manufacturing, with funding support from the National Innovation Agency Thailand (NIA).

# Strategic Planning Consultant

Expressway Authority of Thailand (EXAT) | 2021

Conducted SWOT analysis, strategic positioning, risk management, and vision workshops.

#### Business Process Reengineering for SME Regular Level

Office of Small and Medium Enterprises Promotion, Thailand | 2019 Trained 300 SMEs to improve business processes through IT solutions, resulting in cost reduction and efficiency improvement.

#### RESEARCH FUNDS

# • A Pilot Model for Digital Carbon Credit Platform in Khon Kaen University

Principal Investigator | Thailand Science Research and Innovation (Fundamental Fund) | 2024

# • Ugly Veggies Plus

Co-Investigator | Office of National Higher Education, Science, Research, and Innovation Policy Council (PMU-C) | 2024

# Eco-Fashion and Green Consumers in ASEAN

Principal Investigator | Thailand Science Research and Innovation (Fundamental Fund) | 2024

#### Exploring Green Consumption Behaviors

Principal Investigator | Thailand Science Research and Innovation (Fundamental Fund) | 2023

- Circular X Creative Economy
  - Principal Investigator | Office of National Higher Education, Science, Research, and Innovation Policy Council (PMU-C) | 2022
- Agri-Waste Management Platform Principal Investigator | PMU-C | 2022
- Ugly Veggies Circular Economy Model for Food Supply Chains
  Principal Investigator | Thailand Research Fund (Environment Platform) | 2022
- Electronic Platform for Financial Feasibility of Innovative Products
  Subproject Leader | Thailand Research Fund (BCG Economy Platform) | 2021
- Functional Soymilk Products Market Study
   Principal Investigator | Thailand Science Research and Innovation (Fundamental Fund) |
   2021

# PEER-REVIEWED JOURNAL ARTICLES

- 1. Oktaviani, R. D., Naruetharadhol, P., Padthar, S., & **Ketkaew, C.** (2024). Green Consumer Profiling and Online Shopping of Imperfect Foods: Extending UTAUT with Web-Based Label Quality for Misshapen Organic Produce. *Foods, 13*(9), 1401.
- 2. Padthar, S., & **Ketkaew, C.** (2024). Co-Creation as Open Innovation and Its Impact on Environmental Performance: Comparative Insights from University and Vocational Students. *Journal of Open Innovation: Technology, Market, and Complexity*, 100400.
- 3. **Ketkaew, C.**, Oktaviani, R. D., Padthar, S., Leeanansaksiri, R., Meethonglang, T., & Hanna, A. (2024). Enhancing sustainable food innovation through consumer participatory co-creation: A case study on plant-based dietary snack bars in Thailand. *Future Foods, 10*, 100433.
- 4. Wongsaichia, S., Naruetharadhol, P., Pienwisetkaew, T., Gawborisut, S., & **Ketkaew, C.** (2024). Unleashing customer empathy in the circular economy: Development of a high-calcium fish sausage prototype from fermented fish residue. *Future Foods*, 9, 100291.
- 5. Srisathan, W. A., **Ketkaew, C.**, Jantuma, N., & Naruetharadhol, P. (2024). Trust and website conversion in consumer responses to green product purchasing: A new perspective through the lens of innovative website Design's technology integration. *Heliyon, 10*(1).
- 6. Jantuma, N., Ruangchai, S., **Ketkaew, C.**, & Naruetharadhol, P. (2023). Sustainability assessment for Thai mango: The environmental impact and economic benefits from cradle-to-grave. *Journal of Infrastructure, Policy and Development, 7*(3).
- 7. Srisathan, W. A., **Ketkaew, C.**, & Naruetharadhol, P. (2023). Assessing the effectiveness of open innovation implementation strategies in the promotion of ambidextrous innovation in Thai small and medium-sized enterprises. *Journal of Innovation & Knowledge*, 8(4), 100418.
- 8. Srisathan, W. A., **Ketkaew, C.**, Phonthanukitithaworn, C., & Naruetharadhol, P. (2023). Driving policy support for open eco-innovation enterprises in Thailand: A probit regression model. *Journal of Open Innovation: Technology, Market, and Complexity*, 9(3), 100084.
- 9. Schrank, J., Hanchai, A., Thongsalab, S., Sawaddee, N., Chanrattanagorn, K., & **Ketkaew, C.** (2023). Factors of food waste reduction underlying the extended theory of planned behavior: A study of consumer behavior towards the intention to reduce food waste. Resources, 12(8), 93.

[More than 50 journal articles indexed by SCOPUS: See full lists in www.scopus.com]

## **CONFERENCE PRESENTATIONS**

• Oral Presentation: International Conference on Chinese-ASEAN Sustainable International Community | 2016

Topic: The Relationship between Mobile Banking Service Quality and Customer Satisfaction

• Oral Presentation: World Conference on Technology, Innovation and Entrepreneurship | 2015

Topic: Determinants of International College Student's Performance in Mathematics

• **Oral Presentation:** International Conference on Sustainable Community Development | 2014

Topic: Relationship between Mathematical Skills for Business Application and Characteristics of International College Students

• **Oral Presentation:** International Conference on Sustainable Community Development | 2013

Topic: Effect of Trade Liberalization on Income Distribution of Agricultural-Based Countries